



Australian Government
Australian Quarantine
and Inspection Service

AQIS Where to From Here?

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OUTLINE OF SESSION

- **AQIS – WHAT WE DO**
- **WHERE DO WE GO?**
- **HOW WE GET THERE?**

SCENE SETTING

- **Approximately 3250 employees**
 - Inspection
 - Auditing & Verification
- **In 90 locations**
 - Central & Regional Offices
 - Airports
 - Seaports
 - Approved Premises & Registered Establishments
- **Budget of around \$370 m**
 - 55% cost recovered

WHAT WE DO – Into Australia

- **Quarantine intervention services for arrival of**
 - International
 - Vessels
 - Passengers
 - Cargo
 - Mail
 - Animals and plants or their products
 - NAQS
- **Imported Food**
 - Ensure compliance with Australia's food safety standards

WHAT WE DO – out of Australia

- **Export certification for a range of agricultural, fisheries and forestry produce**
 - Organics
 - Fish
 - Dairy
 - Horticulture
 - Grains & Plant Products
 - Meat

STATISTICS

Arriving

- 1.6 million Sea Cargo Containers
- 380,000 Air Cargo Containers
- 2.4 million High Volume Low Value (air cargo items)
- 95,000 Sea Passengers
- 13,000 Sea Vessels
- 11.4 million Air Passengers
- 69,000 Aircraft
- 146 million Mail Items

STATISTICS

Departing (approximately)

- Agricultural Exports \$27.7 billion annually
 - 2,925 Registered Export Establishments
 - 227,128 Export Permits
 - 285,000 Export Certificates

QUARANTINE POLICY PILLARS

- **A Continuum of Quarantine**



- **Risk Management**

- **Shared Responsibilities**

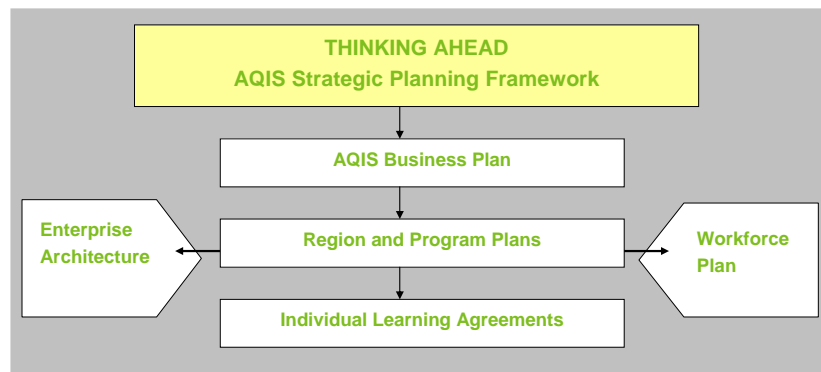
- Industry, the wider Community and Governments (Commonwealth and States)
(from the Nairn report)

THINKING AHEAD

AQIS Strategic Planning Framework

- Joint approach AQIS/QEAC
- Longer term strategy
- Establish a more strategic framework to develop and implement annual business plans
- Take into account factors that could impact on our business

CONTEXT



KEY ISSUES FOR CONSIDERATION

- **Managing Risks** – To respond quickly to changes in our operating environment
- **Shared Responsibility** – To promote a shared understanding internally and externally of AQIS' role
- **Service Delivery** – To deliver efficient and effective services
- **Workforce** – To develop an AQIS workforce that is responsive and flexible in order to match the business model we anticipate in 5-10 years
- **Technology** - To support AQIS decision making by enabling access to required information

ENVIRONMENTAL SCAN

Managing Risks

- pace of change
- threats to animal and human health;
- climate change;

Shared Responsibility

- Information exchange
- effective engagements with our stakeholders
- risks need to be managed nationally/internationally in a planned manner

ENVIRONMENTAL SCAN

Service Delivery

- changes in consumer demands
- regulatory decision making processes
- Export systems

Workforce

- competing in a tight labour market
- retention of corporate knowledge
- part time work arrangements

ENVIRONMENTAL SCAN

Technology

- Online, electronic and voice-based services
- more rigorous certification systems
- harmonisation of whole of government services to the community and internationally
- strategically manage IT investment

FERTILISER – an example

Managing Risks of Fertiliser

- Establishment of the Fertiliser National Coordination Centre in Newcastle
- High level of expertise – know the trade and risks
- Single point of contact

Shared Responsibility

- Working together to develop solutions – bulk fertiliser inspection protocol
- Partnership allows for exchange of information and expertise
- Risks managed together in a planned manner

FERTILISER INDUSTRY

- Future developments
 - Industry benefits
 - AQIS benefits
- Following presentations
 - Improvements to Bulk protocol
 - Ms Amy Guihot, Manager of the AQIS Sea Cargo Unit
 - Development of containerised protocol
 - Mr Glenn Smith, Manager of the AQIS Fertiliser National Coordination Centre



Thank You